



March 10, 2025

Dear <First Name or "Valued Member">,

When it comes to serving our members at Unity One, we continuously try to fulfill our brand promise: "Think Outside the Bank. Live Outside the Lines." We work hard to show our members a banking experience that is as bold as our brand. A big part of fulfilling this promise is advancing our technology offerings to make banking with Unity One easier and more secure.

That is why we are happy to announce that we are preparing to upgrade our technology systems in 2025. This allows us to bring our members a more innovative banking experience, create new and exciting financial products and services, and maintain a high level of security that is needed in today's financial world.

**The upgrade will take place during Labor Day weekend, August 29 - September 1, 2025.**

As we embark on this journey of upgrading our technology and ensuring access to cutting-edge banking technology for the decades to come, we will continue to serve you with excellence throughout this change. Rest assured that Unity One member representatives will do all they can to answer questions and make the transition as smooth as possible.

We will continue to communicate updates, things to look out for, and any action steps as the upgrade date nears. In the meantime, we encourage you to visit our Upgrade FAQ page on the Unity One website at [unityone.org/upgrade](http://unityone.org/upgrade). This page will be regularly updated with new answers and upgrade news.

As always, Unity One Credit Union representatives are also available to answer your questions and help guide you as the upgrades and changes begin to take place. If you have questions, please contact your local Unity One Credit Union branch office or call us at (800) 628-5517. We look forward to introducing you to the new, bolder Unity One in September 2025.

Sincerely,

Scott Ward  
**President/CEO**  
Unity One Credit Union

**SCAN QR CODE TO LEARN  
MORE ABOUT THE UPGRADE.**

